

# Route 104 – Robeson St: Service Change Proposal

April 2024

## I. Description

The Route 104 – Robeson St serves the northern and central region of the City of Fall River. The route originates at the SRTA Fall River Terminal and terminates at the Catholic Memorial Home at 2446 Highland Ave. The route operates from 5:59 AM to 5:57 PM on weekdays and from 6:28 AM to 6:25 PM on Saturday, Sunday, and Holidays with thirty-minute headways on weekdays and sixty-minute headways on Saturday, Sunday, and Holidays. In FY23, Route 104 recorded 66,635 total trips, which was slightly below the systemwide average of 66,695.

The route follows Pleasant St to Robeson St leaving the terminal and is generally operated on Robeson St and Highland Ave but for one segment that deviates to President Ave, Ray St, and Stanley St to serve the Truesdale Clinic and Cardinal Mederios Towers. The route follows Bedford St on the inbound trip after leaving Robeson St to return to the terminal.

## II. Proposed Changes

The change proposed is minor and intended to straighten the alignment of the Route 104 by eliminating service on President Ave, Ray St, and Stanley St. with the route alignment instead remaining on Robeson St. This change is paired with a service change proposal for Route 108 – BCC that will realign the route from New Boston Road to President Ave, maintaining service to the Truesdale Clinic. Cardinal Mederios Towers will be accessible via a short (approximately 300 ft) walk to Robeson St.

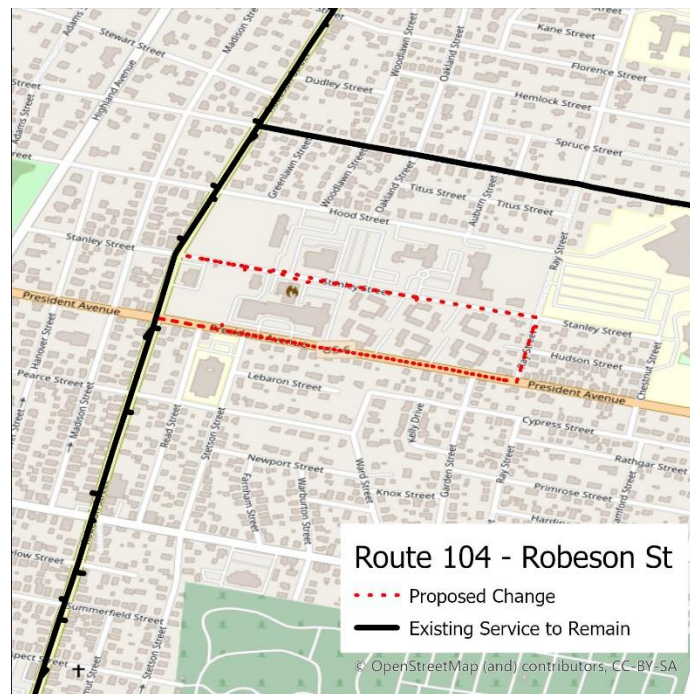


Figure 1: Route 104 - Robeson Proposed Route Change

### III. Title VI Equity Analysis

A Title VI Equity Analysis is required by the SRTA Title VI Program whenever a service change will result in a change of more than 25% of the revenue mileage for the route. The proposed service change is a 16% reduction in revenue miles for the route, which does not exceed the 25% threshold and does not warrant an equity analysis.

### IV. Discussion

This service change was identified in the 2023 Fall River Comprehensive Operations Analysis that reviewed all service in Fall River to improve the quality of service by eliminating inefficient route deviations. The service on President Ave, Ray St, and Stanley St adds time and distance to the route without adding convenience to customers. When paired with the realignment of the Route 108 to President Ave, the primary destination, the Truesdale Clinic, remains directly served by a bus line. Cardinal Mederios Towers, the primary trip generator for this route segment, has a walkway from the building front to Robeson St and there is a stop currently sited near the intersection of the walkway and Robeson St. President Village Apartments is a secondary trip generator on this segment; the distance to the next available stop is less than 1,000 feet away and is less than a five-minute walk.

Eliminating this deviation will reduce travel time for the route and should improve operating efficiency and on-time performance with minimal disruption to existing customer travel patterns.

### V. Public Input

### VI. Recommendation

