



Boston Hospital Shuttle



The shuttle will leave from **New Bedford on Tuesdays** and **Fall River on Thursdays**.

The van will leave at 8:30AM and be in Boston by 10:30AM.

Appointments should not be made before 11:00AM and must be completed by 2:00PM at the latest.

The van will leave the first stop in Boston at 2:00PM and the last stop at 2:30PM.

New Bedford Pick-up/drop-off location:

**Parking Lot (across from)
181 Hillman St.
New Bedford, MA**

Fall River Pick-up/drop-off location:

**Louis D. Pettine (FR Terminal)
118 4th St
Fall River, MA**

Hospitals served:	Boston Medical Center	Beth Israel Deaconess Medical Center
	Tufts Medical Center	Brigham & Women's Hospital
	Floating Hospital for Children	New England Baptist Hospital
	Mass General	Dana Farber Cancer Institute
	Mass Eye & Ear	Veteran's Affairs Healthcare—Jamaica Plain
	Boston Children's Hospital	

ADVANCED RESERVATIONS REQUIRED

Older Adults must book their trips through their town/city's Council on Aging/Senior Center.

Veterans must book their trips through their town/city's Veterans Service Officer (VSO).

Persons with Disabilities must book their trips through SRTA (508-999-5211, option 2).

Passengers will need to provide their name, phone number, appointment time, doctor's name, hospital name, and any other pertinent information the dispatcher may need.

Spots are available on a first come, first served basis and we encourage you to make reservations as soon as possible. Reservations should be made 48 hours prior to departure and up to 2 weeks before. Any remaining seats will be open to the general public 48 hours in advance of departure.

Fare: The cost is \$12.50 one way and \$25 roundtrip.

Tickets can be purchased from the SRTA Administration Office in person or by mail.

Riders can also pay cash to the driver on the day of (reservations are still required for those paying the day of) but exact change is required. Drivers cannot make change.

PCAs/escorts: PCAs/escorts ride for free.

It is the responsibility of the COA/VSO to verify that the rider does in fact require a PCA/escort to accompany them. When making a reservation for a client that needs a PCA/escort you must tell SRTA that a PCA/escort will be accompanying them.

For SRTA Demand Response clients, a PCA must be registered with SRTA when their application is approved in order for a PCA to accompany them.

Eligibility: The service is primarily for older adults, veterans, and persons with disabilities and gives preference to those groups when booking.

It is the responsibility of the COA/VSO to vouch for the eligibility of their clients when making their reservation.

Contact information: If you have questions/comments please contact us.

Maritza Aquino (AKA) Mandy

ADA Coordinator/

Customer Service Manager

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